

System Recovery

Step-by-Step Guide

This procedure will return Windows 7 to a freshly-installed state. This is useful if you are experiencing software problems or just want a clean start.

If Windows starts: Begin at STEP 1.

If Windows does not start: Begin at STEP 6.

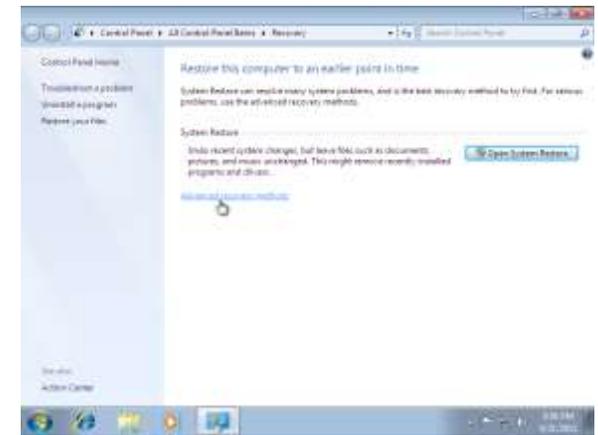
WARNING: Do not attempt this procedure if you suspect a hardware problem. Make sure to backup your important files before performing the recovery. You will need to reinstall all your programs after the recovery is complete.



STEP 1 (Recovery from within Windows):

- Click on the Start Orb.
- Begin typing “recovery” in the search box.
- Start the Recovery program.

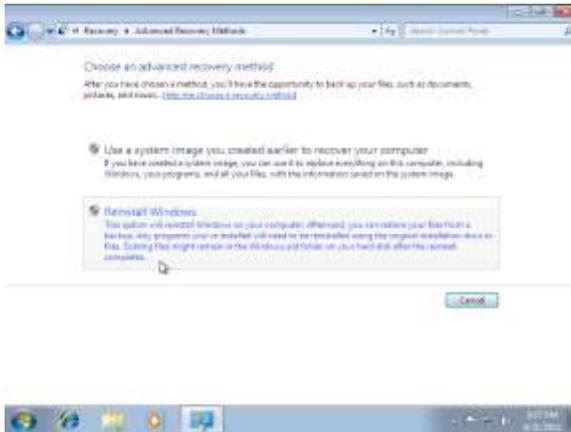
Note: If this method does not work, try beginning at STEP 6 instead.



STEP 2:

- In the new window that opens, click “Advanced recovery methods”.

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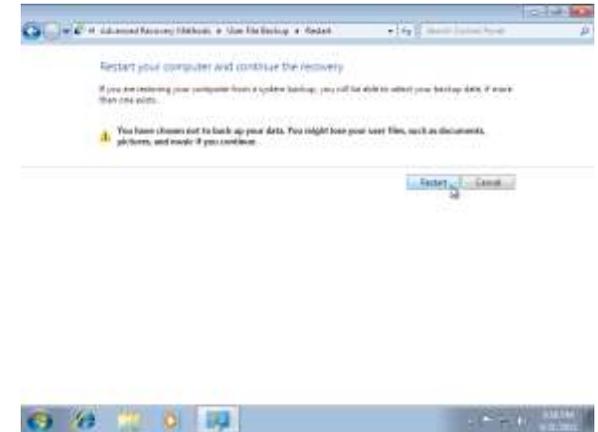
STEP 3:

- Click “Reinstall Windows”.



STEP 4:

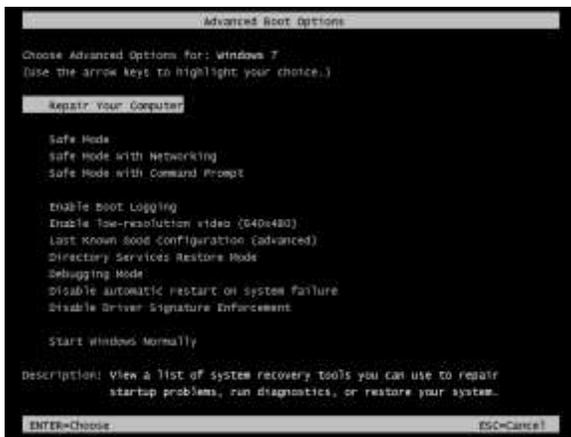
- Click “Back up now” and follow the instructions to save important data before doing the system recovery.
- Click “Skip” if you have no data you wish to save.



STEP 5:

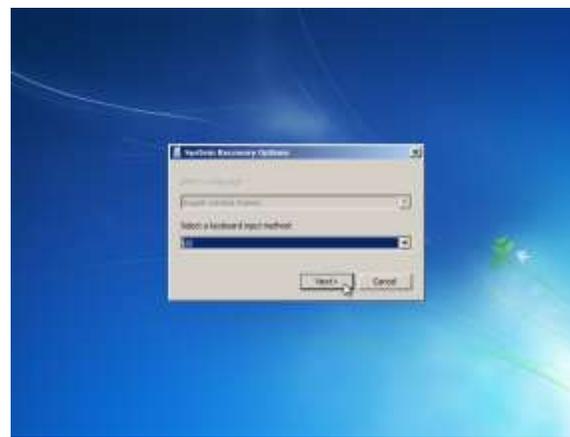
- Click “Restart”.

Skip STEP 6. Continue at STEP 7 >>



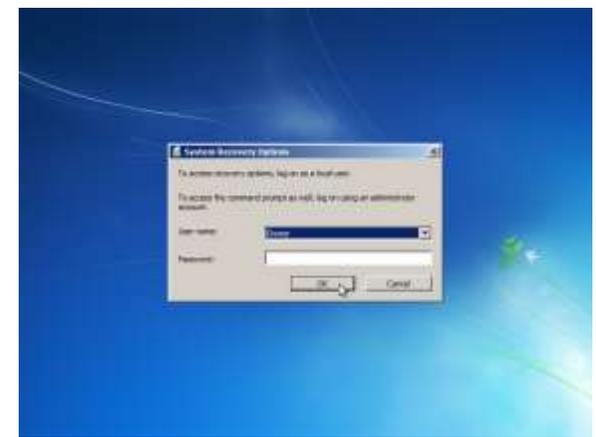
STEP 6 (Recovery without starting Windows):

- Turn on the computer.
- Repeatedly press the F8 key until the “Advanced Boot Options” menu appears.
- Select “Repair Your Computer” and press ENTER.



STEP 7:

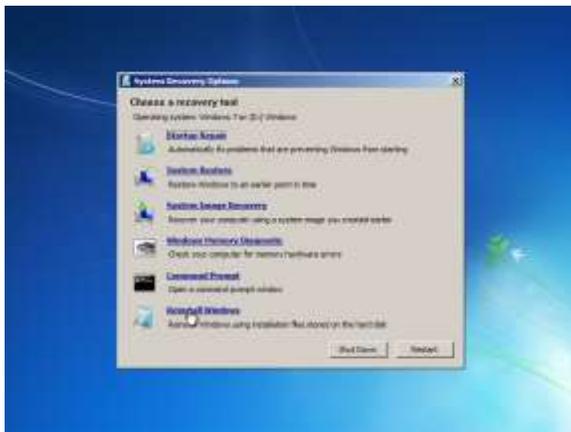
- Select your language. For most people this will be “English (United States)”.
- Select your keyboard type. For most people this will be “US”.
- Click “Next”



STEP 8:

- Choose an administrator account.
- If the account has a password, then enter it.
- Click “OK”.

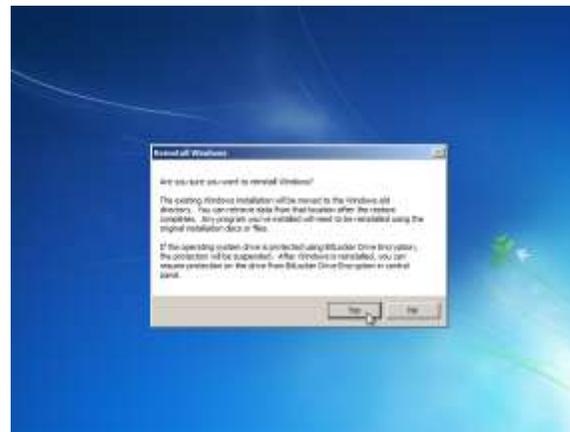
Note: It is normal for the computer to skip this step in some cases.



STEP 9:

- Click “Reinstall Windows”.

Note: It is normal for the computer to skip this step in some cases.



STEP 10:

- Click “Yes” if you are sure you wish to continue with the recovery.



STEP 11:

- Wait while the recovery process completes.
- After Windows restarts, follow the instructions displayed on the screen.

The recovery is complete.

