

# System Recovery

## Step-by-Step Guide

This procedure will return Windows 7 to a freshly-installed state. This is useful if you are experiencing software problems or just want a clean start.

**If Windows starts:** Begin at STEP 1.

**If Windows does not start:** Begin at STEP 6.

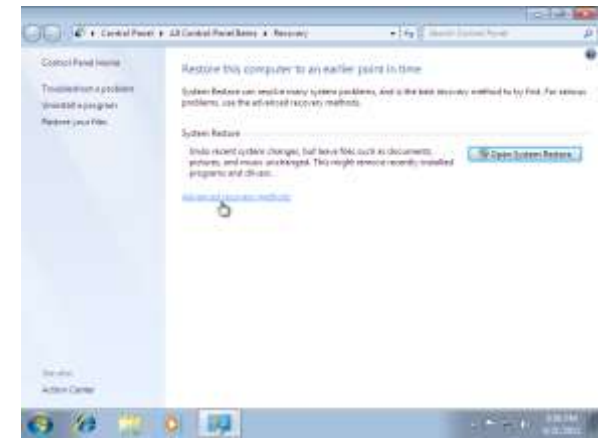
**WARNING: Do not attempt this procedure if you suspect a hardware problem. Make sure to backup your important files before performing the recovery. You will need to reinstall all your programs after the recovery is complete.**



### STEP 1 (Recovery from within Windows):

- Click on the Start Orb.
- Begin typing “recovery” in the search box.
- Start the Recovery program.

*Note: If this method does not work, try beginning at STEP 6 instead.*



### STEP 2:

- In the new window that opens, click “Advanced recovery methods”.

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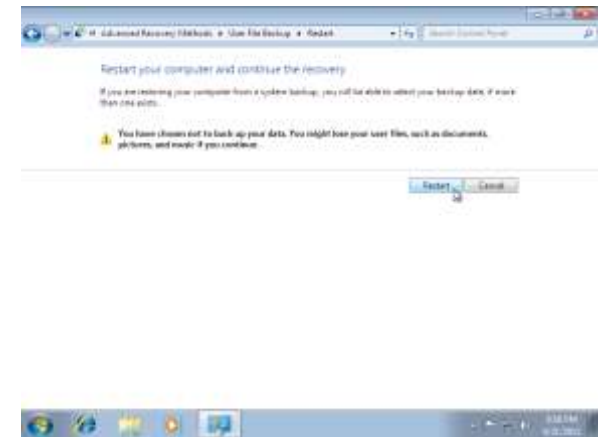
### STEP 3:

- Click “Reinstall Windows”.



### STEP 4:

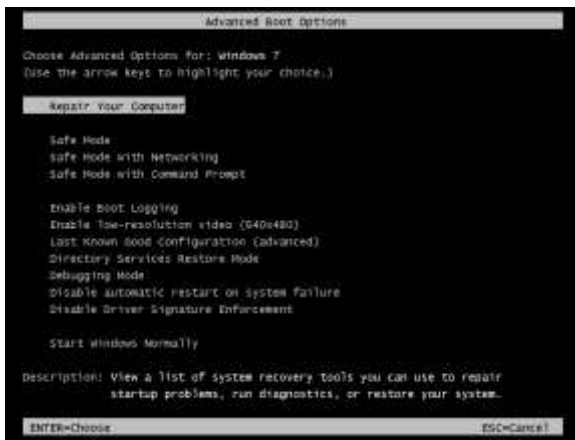
- Click “Back up now” and follow the instructions to save important data before doing the system recovery.
- Click “Skip” if you have no data you wish to save.



### STEP 5:

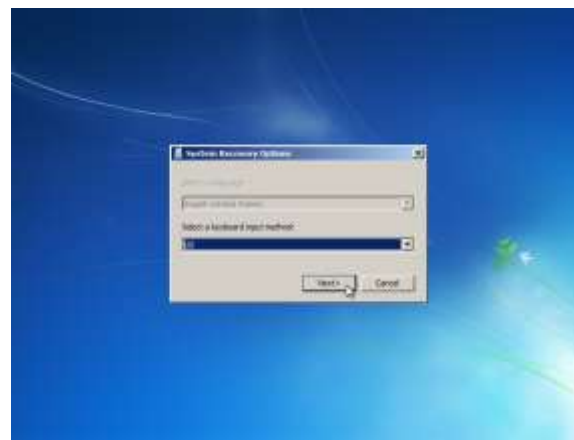
- Click “Restart”.

**Skip STEP 6. Continue at STEP 7 >>**



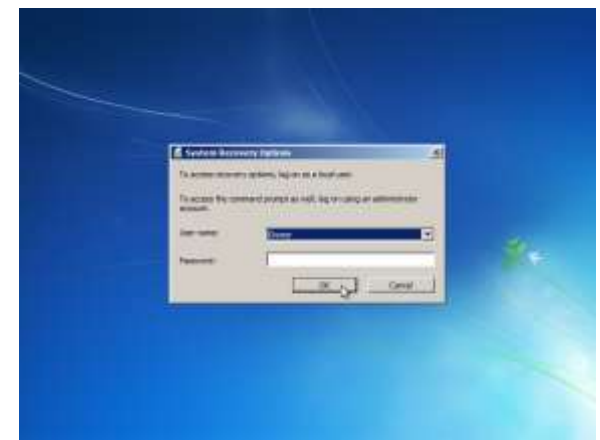
### STEP 6 (Recovery without starting Windows):

- Turn on the computer.
- Repeatedly press the F8 key until the “Advanced Boot Options” menu appears.
- Select “Repair Your Computer” and press ENTER.



### STEP 7:

- Select your language. For most people this will be “English (United States)”.
- Select your keyboard type. For most people this will be “US”.
- Click “Next”



### STEP 8:

- Choose an administrator account.
- If the account has a password, then enter it.
- Click “OK”.

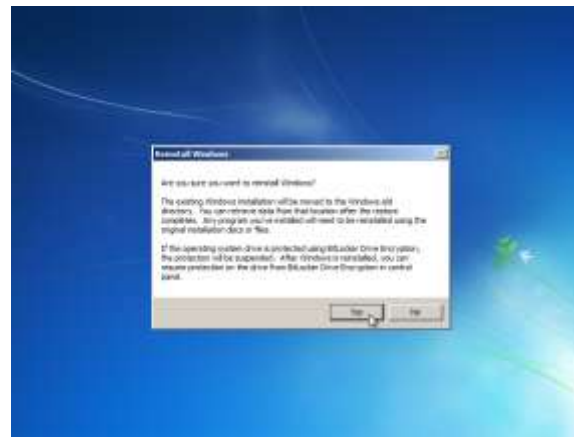
*Note: It is normal for the computer to skip this step in some cases.*



### STEP 9:

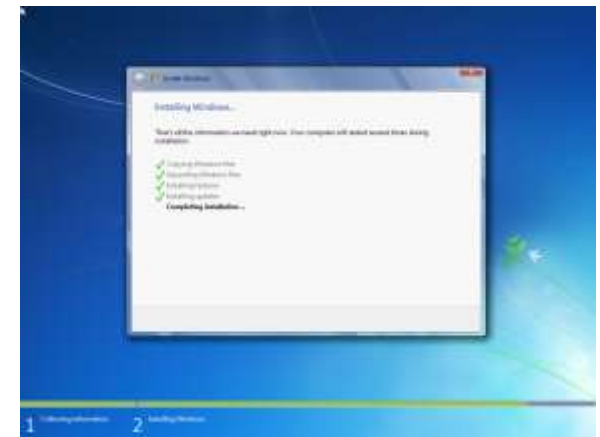
- Click “Reinstall Windows”.

*Note: It is normal for the computer to skip this step in some cases.*



### STEP 10:

- Click “Yes” if you are sure you wish to continue with the recovery.



### STEP 11:

- Wait while the recovery process completes.
- After Windows restarts, follow the instructions displayed on the screen.

**The recovery is complete.**

